SERVICE REQUEST FORM

Please complete this form in full and return to **AUSTWIDE SALES & RENTALS**

Fax No. 03 8786 3572 or email to service@austwiderentals.com

PLEASE NOTE: **If this is a non-warranty repair, please be aware you will be charged for this work.**

Contact Name:		
Phone:	Fax:	Mobile
Shop Name & Address	Postal Address:	
Email:		
Full Trading Name:	ABN:	
Model name and description		
Serial Number:	*The Serial Number must be included*	
Company unit was purchased from:		
Description of Problem:		
Other:		

IN ORDER TO PROCESS YOUR REQUEST QUICKLY, PLEASE ENSURE ALL DETAILS ARE COMPLETED IN FULL
PLEASE NOTE: **If this is a non-warranty repair you will be charged for this work.**

AUSTWIDE SALES & RENTALS Warranty covers manufacturer's defects only. The following are examples of problems that are deemed non-warranty.

- Improper thermostat adjustment
- Improper or non-cleaning of the condenser
- Failure to defrost unit if and as required
- Unsuitable location of goods (eg. Placed in direct sunlight or uneven ground, or in close proximity to cooking equipment),

- Failure to provide goods with adequate ventilation
- Connection to improper, inadequate or faulty electricity supply
- Lights and globes
- Wear and tear.

Terms and Conditions: Please ensure you have read Austwide Sales & Rentals warranty guidelines and acknowledge the terms and conditions. Austwide Sales & Rentals Warranty Policy can be downloaded or viewed at www.austwiderentals.com.

Warranty call outs are Monday-Friday normal business hours (9am - 5pm EST). Claims for non-warranty parts, no fault found, installation issues, ventilation issues, travel over 50 km or any other non-warranty issues as per our terms and conditions, will be chargeable to your account or credit card.

I	of	acknowledge that I have read and understood Austwide Rentals' Warranty conditions

By submitting this form, I agree to Austwide Sales & Rental's terms and conditions

If found to be non-warranty please debit my: Visa Card   MasterCard Card

| | | | | CCV ☐☐ | Exp Date ☐☐ / ☐☐ |

PLEASE COMPLETE AND EMAIL TO: service@austwiderentals.com

Internal Use Only:	SC#	Date:	Time:	Init: