



SERVICE REQUEST FORM

Please complete this form in full and return to AUSTWIDE SALES & RENTALS

Fax No. 03 8786 3572 or email to service@austwiderentals.com

PLEASE NOTE: If this is a non-warranty repair, please be aware you will be charged for this work.

Contact Name:		
Phone:	Fax:	Mobile
Shop Name & Address		Postal Address:
Email:		
Full Trading Name:		ABN:
Model name and description		
Serial Number:		<i>The Serial Number must be included</i>
Company unit was purchased from:		
Description of Problem:		
Other:		

IN ORDER TO PROCESS YOUR REQUEST QUICKLY, PLEASE ENSURE ALL DETAILS ARE COMPLETED IN FULL
 PLEASE NOTE: If this is a non-warranty repair you will be charged for this work.

AUSTWIDE SALES & RENTALS Warranty covers manufacturer's defects only. The following are examples of problems that are deemed non-warranty.

- Improper thermostat adjustment
- Failure to provide goods with adequate ventilation
- Improper or non-cleaning of the condenser
- Connection to improper, inadequate or faulty electricity supply
- Failure to defrost unit if and as required
- Lights and globes
- Unsuitable location of goods (eg. Placed in direct sunlight or uneven ground, or in close proximity to cooking equipment),
- Wear and tear.

Terms and Conditions: Please ensure you have read Austwide Sales & Rentals warranty guidelines and acknowledge the terms and conditions. Austwide Sales & Rentals Warranty Policy can be downloaded or viewed at www.austwiderentals.com.

Warranty call outs are Monday-Friday normal business hours (9am - 5pm EST). Claims for non-warranty parts, no fault found, installation issues, ventilation issues, travel over 50 km or any other non-warranty issues as per our terms and conditions, will be chargeable to your account or credit card.

I	of	acknowledge that I have read and understood Austwide Rentals' Warranty conditions
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By submitting this form, I agree to Austwide Sales & Rental's terms and conditions

If found to be non-warranty please debit my:

Visa Card

MasterCard Card

					CCV			Exp Date			/		
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PLEASE COMPLETE AND EMAIL TO: sales@austwidesales.com

Internal Use Only:	SC#	Date:	Time:	Init:
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